



2020

DME Protocols Guide



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comfortland medical



More Comfort, Better Performance.

Comfortland Medical is an innovative manufacturer and distributor of medical equipment; specializing in the production of orthopedic bracing and soft goods. Each Comfortland product exists in response to real needs based on the advice and input of clinicians and healthcare experts. In the fast-paced healthcare industry, our goal is to provide quality equipment and top-notch customer service, allowing our customers to concentrate fully on patient care.

We are constantly searching for ways to lower the cost of doing business so that we can pass the savings on to our customers. In the effort to continuously improve business relations, we value and appreciate feedback on our products and services. All concerns are carefully reviewed by the Comfortland team and are used to help us continue in producing the best products possible while keeping our prices both affordable and competitive. Our customer base is very important to us, and we look forward to hearing from you.

Contents:

Spinal Bracing.....	Pg. 02
Cervical Bracing.....	Pg. 03
Knee Bracing.....	Pg. 04
Wrist, Elbow, and Shoulder Bracing.....	Pg. 06
Walkers & Night Splints.....	Pg. 08
Ankle & Foot.....	Pg. 10
Special Interest.....	Pg. 12
OTS Coding and Modifications.....	Pg. 13

Common Indications:

M47.12- Displacement of lumbar intervertebral disc w/o myelopathy

M47.817- Lumbosacral Syondylosis w/o myelopathy

M51.26/ M51.27- Displacement of lumbar intervertebral disc w/o myelopathy

M51.36/ M51.37- Degeneration of interbertebraal disc, lumbar region

M50.00- Intervertebral disc disorder with myelopathy, cervical region

M51.06- Intervertebral disc disorder with myelopathy, lumbar region

M48.06- Spinal stenosis, lumbar region

M54.6- Pain in thoracic spine, unspecified

M43.27/ M43.28/ M53.2X7/ M53.3- Disorders of sacrum, instability of lumbosacral orsacroiliac joint

M84.40XA- Pathological fracture, unspecified site

M48.50XA/ M80.08XA/ M84.48XA/ M84.68XA- Pathological fracture of the vertebrae

M99.03- Nonallopathic lesions (segmental or somatic) dysfunction, lumbar region

M99.04- Nonallopathic lesions (segmental or somatic) dysfunction, sacral region

S22.009B- Fracture of vertebral column without mention of spinal cord injury, thoracic closed

S32.009A- Fracture of vertebral column w/o mention of spinal cord injury, lumbar closed

S33.5XXA- Sprains and strains of the lumbar spine



Delta 27
HCPC L0627/L0642



Delta 7X
HCPC L0627/L0642



Delta 31
HCPC L0631/L0648



Delta 8X
HCPC L0631/L0648



Delta 37
HCPC L0637/L0650



Delta 9X
HCPC L0637/L0650



Delta 59
HCPC L0637/L0650



Delta 10X
HCPC L0637/L0650



Discovery 1000
HCPC L0631/L0648

Common Indications:

M47.814- Lumbosacral spondylosis without myelopathy

S23.3XXA/ S23.8XXA- Sprains and strains of thoracic region

M54.6- Pain in thoracic spine, unspecified

M51.24/ M51.25- Displacement of thoracic intervertebral disc without myelopathy

M51.04/ M51.05- Intervertebral disc disorder without myelopathy, thoracic region

M48.04- Spinal stenosis, thoracic region

S22.009B- Fracture of vertebral column without mention of spinal cord injury, thoracic closed

M48.50XA/ M80.08XA/ M84.48XA/ M84.68XA- Pathological fracture of the vertebrae

M84.40XA- Pathological fracture, unspecified site

M46.40/ M51.9- Intervertebral disc disorder



Delta 12X
HCPC L0456/L0457



Delta TLSO
w/ ATE
HCPC L0462

Common Indications:

M47.812- Cervical spondylosis w/o myelopathy

M47.12- Cervical spondylosis with myelopathy

M50.20- Displacement of cervical intervertebral disc w/o myelopathy

M51.9- Displacement of intervertebral disc, site unspecified, w/o myelopathy

M50.30- Degeneration of cervical intervertebral disc

M50.00- Intervertebral disc disorder with myelopathy, cervical region

M48.02- Cervical spinal stenosis

M54.2- Cervicalgia, pain in neck

M53.82- Unspecified musculoskeletal disorders and symptoms referable to neck

S13.4XXA/ S13.8XXA- Sprains and strains of the neck, whiplash injury to the cervical spine



Comfortland Universal
Cervical Collar
HCPC L0174



Comfortmax Elite
Cervical Orthosis
HCPC L0180

Common Indications:

- M47.12- Cervical spondylosis with myelopathy
- M50.30- Degeneration of cervical intervertebral disc
- M54.2- Cervicalgia, pain in neck
- M53.82- Unspecified musculoskeletal disorders and symptoms referable to neck
- S13.4XXA/ S13.8XXA- Sprains and strains of the neck, whiplash injury to the cervical spine



Comfortland Foam Cervical Collar
HCPC L0120



Wellcare Cervical Collar
HCPC L0172

Common Indications:

- M23.205- Internal derangement of knee
- M23.40- Loose body in knee
- M22.40- Chondromalacia of patella
- M23.50- Old disruption of anterior cruciate ligament
- M94.20- Chondromalacia
- S83.219A/ S83.249A- Tear of medial cartilage or meniscus of knee
- S83.289A- Tear of lateral cartilage or meniscus of knee
- S83.429A- Sprains and strains, lateral collateral ligament
- S83.419A- Sprains and strains, medial collateral ligament of knee
- S83.509A- Sprains and strains, cruciate ligament of knee



Comfortland Deluxe ACL Knee Brace
HCPC L1845/L1852



Post-Op Transition Knee Brace
HCPC L1832



Comfortland ACL Hinged Knee Brace
HCPC L1845/L1852



Comfortland Hinged Wraparound Knee Support
HCPC L1820



Comfortland Hinged Knee Brace
HCPC L1832/ L1833

Common Indications:

M06.9/ M05.00/M05.30/ M05.60/ M06.1/ M12.00- Rheumatoid arthritis

M17.10/ M17.5/ M17.9/ M17.9- Osteoarthritis

M23.205/ M23.009- Meniscal cartilage derangement

M22.40- Chondromalacia of patella

M23.50/ M23.90- Knee ligamentous disruption

M66.259- Rupture of tendon, nontraumatic, quadriceps tendon

M84.453A- Pathologic fracture of femur

M84.469A- Pathologic fracture of tibia and fibula

M87.08- Aseptic necrosis of tibia or fibula

M84.369A- Stress fracture of tibia or fibula

Q68.2/ Q74.1- Congenital deformity of the knee

S72.499B/ S72.499C- Fracture of femur, lower end

S82.009A/ S82.009B/ S82.009C- Fracture of patella

S83.196A/ S81.009A- Dislocation of knee

S83.429A- Sprains and strains; lateral collateral ligament

S83.419A- Sprains and strains; medial collateral ligament

S83.509A- Sprains and strains; cruciate ligament of knee

T84.498A/ T84.039A/ T84.029A/ T84.019A/ T84.049A/ T84.059A/ T84.069A/ T84.099A/
T84.119A/ T84.129A/ T84.199A/ T84.498A/ T84.50XA/ T84.81XA/ T84.82XA/ T84.83XA/
T84.84XA/ T84.85XA/ T84.86XA/ T84.89XA/ T84.9XXA/ Z96.659- Failed total knee arthroplasty



Comfortland OA
Knee Brace
HCPC L1843/L1851



Comfortland Deluxe OA
Knee Brace
HCPC L1845/L1852



Endeavor OA LP
HCPC L1843/L1851

Note: When billing for any ROM hinged knee brace (L1832, L1843, L1845), it is possible to bill the Comfortland Suspension Sleeve using a KX modifier as an add-on to prevent migration, add soft tissue compression, and improve patient comfort (no additional ICD-10 needed).



Comfortland
Suspension Sleeve
HCPC L2397

Common Indications:

- G56.00- Carpel tunnel syndrome
- M06.9- Rheumatoid arthritis and other inflammatory polyarthropathies
- M19.049- Osteoarthritis, localized, primary, hand
- M65.4- Radial styloid tenosynovitis (de quervain's disease)
- S52.133A/ S52.136A- Fracture, neck of radius
- S52.309A- Fracture of radius (along)
- S52.309A- Fracture of shaft, closed, radius w/ ulna
- S52.209A/ S52.309A- Fracture of shaft, open, radius or ulna
- S52.539A/ S52.549A- Colles' fracture (Smith's fracture)
- S52.509A- Dupuytren's fracture, radius, lower end
- S52.609A- Fracture distal end of ulna (alone)
- S52.609A/ S52.509A- Fracture of radius w/ ulna, lower end, closed
- S52.539B/ S52.539C- Colle's fracture of the lower end of the radius or ulna
- S62.009A- Fracture of navicular (scaphoid) of wrist, closed
- S62.163B/ S62.166B- Fracture, open of carpal bone(s), Pisiform
- S62.166B- Sprains and strains of carpal (joint) (ligament)
- S63.329A/ S63.529A- Sprains and strains of radiocarpal (joint) (ligament)
- S63.90XA/ S66.919A- Sprains and strains of wrist and hand- hand, unspecified site



8" Wrist
Extension Splint
HCPC L3908



Endeavor Quick-Lace
Wrist Extension Splint
HCPC L3908



Premium Wrist and
Thumb Splint
HCPC L3807/ L3809



Endeavor Quick-Lace
Wrist andThumb Splint
HCPC L3807/ L3809

Common Indications:

M75.30- Calcifying tendinitis of shoulder

S43.0- Dislocation of shoulder



Shoulder Immobilizer
w/ Waist Strap
HCPC L3660



Comfortland Mesh
Shoulder Immobilizer
HCPC L3660



Comfort Shoulder Stabilizer
HCPC L3670

Common Indications:

G54.0- Brachial plexus lesions

G56.10- Median Neuropathy

G56.20- Ulnar Neuropathy

G54.3- Radial Neuropathy

G58.7- Cumulative trauma/ repetitive strain injury

M12.519- Arthritis of the shoulder

M12.549- Arthritis of the hand

M54.12/ M54.13- Brachial neuritis radiculitis

M75.00- Adhesive capsulitis of the shoulder

M75.100/ M75.50- Rotator cuff syndrome of shoulder

M70.20- Olecranon bursitis, bursitis of the elbow

S42.009A- Closed fracture of clavicle, unspecified

S42.209A- Fracture of unspecified upper humerus



Comfortland Shoulder/
Arm Abduction System
HCPC L3960

Common Indications:

G56.2- Cubital tunnel syndrome

M66.9- Rupture of tendon, non traumatic

S02.91XK/ S02-92XK- pseudoarthrosis (bone)

S42.2- fracture of humerus

S53- dislocation of elbow

S43.499A/ S46.019A/ S46.119A/ S46.819A- Sprains and strains of shoulder and upper arm, other specified sites of shoulder and upper arm



Shoulder Immobilizer
w/ Waist Strap
HCPC L3760

Common Indications:

M72.2- Plantar fascial fibromatosis

M76.829- Tibialis tendinitis

M67.90- Late effect of tendon injury, sprain, strain

M76.60- Achilles tendinitis

S86.019A/ S93.499A- Achilles tendon sprain, strain

M66.88- Achilles Tendon Rupture

M77.50- Peroneal Tendinitis

M66.879- Rupture, tendon of foot and ankle, non-traumatic

M21.40- Flat foot, acquired

M25.473/ M25.476- Effusion of joint, ankle, foot

S93.419A- Sprain and strain of ankle and foot, calcaneofibular

S93.429A- Sprain and strain of ankle and foot, deltoid ligament

S82.6- Ankle fracture, lateral malleolus only

S82.853A/ S82.856A- Ankle fracture, trimalleolar

M19.079- Osteoarthritis, ankle, foot

M25.579- Arthralgia, ankle, foot

Q74.2- Tarsal coalition

G57.50- Tarsal tunnel syndrome

M25.579- Pain in joint, ankle, foot

M77.50- Enthesopathy of ankle and tarsus

S92.309A- Fracture of the metatarsal bone

M84.376A/ M84.379A- Stress fracture, unspecified



High Top Cam Walker
HCPC L4386/ L4387



Low Top Cam Walker
HCPC L4386/ L4387



High Top Air Walker
HCPC L4360/ L4361



Low Top Air Walker
HCPC L4360/ L4361

Common Indications:

M72.2- Plantar fascial fibromatosis



Comfort Dorsal
Night Splint
HCPC L4396/ L4397



Comfortland Dorsal
Night Splint
HCPC L4396/ L4397



Posterior
Night Splint
HCPC L4396/ L4397



Posterior
Night Splint
HCPC L4396/ L4397

Common Indications:

- M76.829- Tibialis tendinitis
- M67.90- Late effect of tendon injury, sprain, strain
- M66.879- Rupture, tendon of foot and ankle, non-traumatic
- M21.6X9- Pronation ankle, foot, acquired
- M21.40- Flat foot, acquired
- M24.873/ M24.876- Ankle instability
- S93.419A- Sprain and strain of ankle and foot, calcaneofibular
- M79.609- Pain in limb
- M25.473/ M25.476- Effusion of joint, ankle, foot
- S93.429A- Sprain and strain of ankle and foot, deltoid ligament
- S82.63XA/ S82.66XA- Ankle fracture, lateral malleolus only
- S82.853A/ S82.856A- Ankle fracture, trimalleolar
- M19.079- Osteoarthritis, ankle, foot
- M25.579- Arthralgia, ankle foot
- Q74.2- Tarsal coalition
- M77.50- Enthesopathy of ankle and tarsus
- M25.579- Pain in joint, ankle, foot



Saga
Ankle Brace
HCPC L1971



Accord III
Ankle Brace
HCPC L1971

Common Indications:

- M76.829- Tibialis tendinitis
- M67.90- Late effect of tendon injury, sprain, strain
- M77.50- Peroneal Tendinitis
- M66.879- Rupture, tendon of foot and ankle, non-traumatic
- M21.6X9- Pronation ankle, foot, acquired
- M79.609- Ankle pain and support
- M25.473/ M25.476- Effusion of joint, ankle, foot



Legend
Ankle Brace
HCPC L1906

Common Indications:

M84.469A- Pathologic fracture of tibia and fibula

S93.409A/ S96.919A- Unspecified side of ankle sprains and strains

S93.419A- Sprains and strains Calcaneofibular ligament

S93.609A/ S96.919A- Sprains and strains of unspecified side of foot



Motion
Ankle Brace
HCPC L1902



Tour/ Tour Quick-Lace
Ankle Brace
HCPC L1902

Common Indications:

M72.2- Plantar fascial fibromatosis



Silicone Gel
Heel Cups
HCPC L3170

Common Indications:

M21.6X9- Acquired deformity of foot and ankle

I69.959- Hemiplegia

M25.9- Joint derangement, ankle and foot

G60.0- Peroneal muscle atrophy, Charcot Marie Tooth disease

G80.9- Infantile cerebral palsy

G35- Multiple Sclerosis

B91/ G14- Poliomyelitis, late effects



Comfortmax AFO
HCPC L1951



Foot Drop
Splint
HCPC L1930

Common Indications:

S52.90XA, S52.023A, S52.026A, S52.90XB, S52.90XC-
Compound fracture of the radius and ulna

S52.609A- Ulnar styloid fracture

M66.339, M66.349- Partial rupture of tendon in wrist/hand

S52.539B, S52.539C- Colles fracture- distal radius

M79.643- Unspecified pain in wrist/ hand

M66.239, M66.249- Radius fracture/ extensor tendon rupture



Endeavor Deluxe Wrist/
Hand Splint
HCPC L3916

HCPC billing—Custom Fabricated vs. Pre-Fabricated

On January 1st, 2014, the Healthcare and Common Practices Coding System (HCPCS) modified their orthotics billing codes as part of Medicare's competitive bid program, introducing new codes strictly designated for pre-fabricated orthotics being dispensed, as opposed to orthotics that are custom made/ modified to fit a specific patient. In light of these changes, different criteria were introduced for the billing of custom orthotics, as these orthotics require some level of expertise in fitting/ adjustment prior to use, and can only be billed for if they are either fit by a certified orthotic fitter, or made/ modified by an orthotist.

It is the goal of Comfortland Medical to help each customer, regardless their business model, navigate these changes in order to stay in compliance with insurance carriers and prevent unnecessary claim denials. Below is a list of both new and revised HCPC codes that apply to the Comfortland product line, and the qualifications required in order to bill each. Product-specific modifications are also included, detailing the changes that can be made to an off-the-shelf orthotic to classify it as custom. The following information is merely suggestion, and each healthcare provider is encouraged to research the guidelines in his/her state, as to ensure compliance in their region.

Custom Fabricated Code	OTS Code	Notes
L0627	L0642	L0627 is reserved for items that have been trimmed/bent/molded/ modified by a person of expertise to fit a specific patient. Pre-fabricated orthotics should be billed under the OTS code.
L0631	L0648	L0631 is reserved for items that have been trimmed/bent/molded/ modified by a person of expertise to fit a specific patient. Pre-fabricated orthotics should be billed under the OTS code.
L0637	L0650	L0637 is reserved for items that have been trimmed/bent/molded/ modified by a person of expertise to fit a specific patient. Pre-fabricated orthotics should be billed under the OTS code.
L0456	L0457	L0456 is reserved for items that have been trimmed/bent/molded/ modified by a person of expertise to fit a specific patient. Pre-fabricated orthotics should be billed under the OTS code.
L1810	L1812	L1810 is reserved for items that have been trimmed/bent/molded/ modified by a person of expertise to fit a specific patient. Pre-fabricated orthotics should be billed under the OTS code.
L1832	L1833	L1832 is reserved for items that have been trimmed/bent/molded/ modified by a person of expertise to fit a specific patient. Pre-fabricated orthotics should be billed under the OTS code.
L1843	L1851	L1843 is reserved for items that have been trimmed/bent/molded/ modified by a person of expertise to fit a specific patient. Pre-fabricated orthotics should be billed under the OTS code.
L1845	L1852	L1845 is reserved for items that have been trimmed/bent/molded/ modified by a person of expertise to fit a specific patient. Pre-fabricated orthotics should be billed under the OTS code.
L4360	L4361	L4360 is reserved for items that have been trimmed/bent/molded/ modified by a person of expertise to fit a specific patient. Pre-fabricated orthotics should be billed under the OTS code.
L4386	L4387	L4386 is reserved for items that have been trimmed/bent/molded/ modified by a person of expertise to fit a specific patient. Pre-fabricated orthotics should be billed under the OTS code.
L4396	L4397	L4396 is reserved for items that have been trimmed/bent/molded/ modified by a person of expertise to fit a specific patient. Pre-fabricated orthotics should be billed under the OTS code.
L3807	L3809	L3807 is reserved for items that have been trimmed/bent/molded/ modified by a person of expertise to fit a specific patient. Pre-fabricated orthotics should be billed under the OTS code.

Modifications to Qualify for Custom-Fit Coding Listed by Product

Product Name	Modifications to Qualify as Custom- Fit
Delta 27 (DL-27) Delta 7X (DL-7X)	<ol style="list-style-type: none"> 1) Heat molding or trimming of the back panel to fit lordotic curve 2) Modifying String length by untying strings at pull tab, cutting, and re-assembling 3) Adjusting Sizing to fit patient's anatomy 4) Trimming LSO belt to patient's sizing specifications
Delta 31 (DL-31) Delta 8X (DL-8X)	<ol style="list-style-type: none"> 1) Heat molding or trimming of the back panel to fit lordotic curve 2) Modifying String length by untying strings at pull tab, cutting, and re-assembling 3) Adjusting Sizing to fit patient's anatomy 4) Trimming LSO belt to patient's sizing specifications
Delta 37 (DL-37) Delta 9X (DL-9X) Delta 59 (DL-59) Delta 10X (DL-10X)	<ol style="list-style-type: none"> 1) Heat molding or trimming of the back panel to fit lordotic curve 2) Modifying String length by untying strings at pull tab, cutting, and re-assembling 3) Adjusting Sizing to fit patient's anatomy 4) Trimming LSO belt to patient's sizing specifications 6) Trimming Lateral Panels to fit
Delta 12X (DL-12X) Delta TLSO w/ATE (DL-599)	<ol style="list-style-type: none"> 1) Heat molding or trimming of the back panel to fit lordotic curve 2) Modifying String length by untying strings at pull tab, cutting, and re-assembling 3) Adjusting Sizing to fit patient's anatomy 4) Adjusting/ trimming chest strap 5) Adjusting posterior support height 6) Trimming or sewing of shoulder straps
Hinged Knee Brace (CK-111/CK-101)	<ol style="list-style-type: none"> 1) Adjusting ROM hinge 2) Bending/ molding lateral supports to fit patient's anatomy
Universal Hinged Knee Brace (CK-110)	<ol style="list-style-type: none"> 1) Adjusting ROM hinge 2) Bending/ molding lateral supports to fit patient's anatomy 3) Trimming excess neoprene to fit patient's anatomy
Neoprene Hinged Knee Brace (CK-105)	<ol style="list-style-type: none"> 1) Bending/ molding lateral supports to fit patient's anatomy
Comfort Dorsal Night Splint (CK-304) Comfortland Dorsal Night Splint (CK-309) Posterior Night Splint (63-103)	<ol style="list-style-type: none"> 1) Adjusting dorsi-flexion settings 2) Trimming excess material on dorsi-flexion straps
Premium Cam Walker (61-322/ CK-321) Premium Air Walker (61-324/ CK-323)	<ol style="list-style-type: none"> 1) Adjusting lateral supports to provide poster/ anterior support 2) Adding/ removing padding around the leg ankle area to fit patient's anatomy
Premium Wrist/ Thumb Splint (CK-703/ 31-200) Endeavor Wrist/ Thumb Splint (CK-705/ 31-300)	<ol style="list-style-type: none"> 1) Trimming closure straps after initial fitting 2) Bending/ molding metal supports to fit patient's anatomy 3) Trimming thumb spica strap to fit patient's anatomy

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